M-Premium Rewards Campaign

TERMS & CONDITIONS:

By participating in the "M-Premium Rewards Campaign", customers hereby agree to be bound by the terms & conditions herein:

1.0 About the Campaign and Campaign Period

- 1.1 **M-Premium Rewards Campaign** ("Campaign") organised by Magnum 4D Berhad (Registration No. 0132431D / 198401019873) ("Magnum 4D or Organiser") will run from **19 June 2025 to 31 August 2025** (both dates are inclusive) ("Campaign Period").
- 1.2 The Organiser reserves the right to change, postpone, reschedule, or extend the Campaign Period or suspend or terminate the Campaign at its sole and absolute discretion as it deems fit without prior notice and/or without assigning any reason.

2.0 Eligibility Criteria

- 2.1 This Campaign is open to non-Muslim residents in Malaysia aged 21 years and above (citizens or permanent residents of Malaysia) at the start of the Campaign Period.
- 2.2 Only NEW M-Premium members who register on the MyMagnum 4D App ("Members") during the campaign period (19 June 2025 to 31 August 2025) can participate in the "M-Premium Rewards Campaign". (Unregistered, Guest accounts and Basic accounts are not eligible to participate).
- 2.3 The following persons are not eligible to participate in the Campaign:
 - Permanent and/or contract employees of Magnum Corporation Sdn. Bhd., Magnum 4D Berhad Group of Companies and Magnum 4D agencies (including its subsidiaries and related companies), including their respective immediate family members, meaning parents, spouses, children and siblings.
 - ii. Representatives and/or agents (including advertising agencies and campaign management agents) of Magnum 4D, including their respective immediate family members, meaning parents, spouses, children, and siblings.

3.0 Mechanisms of Entry

- 3.1 Members who registered for an **M-Premium account within the campaign period** (19 June 2025 to 31 August 2025) will be entitled to participate into the "**M-Premium Rewards Campaign**"
- 3.2 Eligible entries will be selected at random, with the final cut-off on 31 August 2025.
- 3.3 Shortlisted qualified entries **Must Correctly Answer a Simple Question** first before they can be announced as a selected campaign reward recipient.
- 3.4 Magnum 4D is not associated with the brands of the prizes in this "Campaign". All brands, names and trademarks associated with or used to describe the prizes are owned by their respective owners.
- 3.5 All campaign rewards are not exchangeable for cash, non-transferable and non-refundable.
- 3.6 The Organiser will not be responsible for entries for the Campaign that cannot be processed due to technical or operational reasons.
- 3.7 The Organiser reserves the right to disqualify or reject, at its sole and absolute discretion, any entries:
 - i. that are inappropriate, incomplete or failed to comply with any of these Terms and Conditions, which includes, but not limited to, failure to meet Campaign eligibility criteria or entry that contains obscene, libelous, racially disparaging, defamatory, harassing or threatening or unlawful content.
 - ii. containing fraudulent information using false identity or other particulars with the intention to deceive or misrepresent; or
 - iii. that breaches any applicable laws and/or regulations.
- 3.8 Any ineligible entry(s) submitted will be summarily disqualified and are non-appealable.

4.0 Campaign Rewards ("Rewards")

4.1 There will be Fifty-one (51) lucky reward recipients ("Recipients") throughout the Campaign Period.

Category	Number of Recipients	Prizes
Grand Prize	1	Spider-Man Massage Chair
Special Prizes	20	TNG RM100 Reload Pin
Consolation Prizes	30	TNG RM50 Reload Pin

^{*}The winner selection will be conducted in September 2025.

- 4.2 Magnum 4D reserves the right at its sole discretion to substitute any of the Prizes with other prizes with equal value at any time without prior notice. Magnum 4D shall not be liable for any loss or damage incurred, whether directly or indirectly, with regards to the substitution of Prizes.
- 4.3 Recipients of the grand prizes and special prizes will receive a notification in their MyMagnum 4D app and the Recipients will also receive a phone call from our Magnum 4D Customer Service team (03-9212 2800). Recipients are required to answer all queries from our Customer Service team including **correctly answering a predetermined question** for us to proceed with prize issuance.
- 4.4 In the event a Recipient is unable to be contacted within thirty (30) days after our announcement date, Magnum 4D reserves the right to forfeit the prize. He/She will disclaim all rights, interests, and claims to that prize and the prize will be dealt with according to the sole and absolute discretion of Magnum 4D.
- 4.5 The above-mentioned Prizes excludes all other costs, fees, licences, and charges such as:
 - i. Insurance.
 - ii. Taxes.
 - iii. Extended warranties.
 - iv. Accessories other than in-the-box accessories as supplied by the manufacturer.
- 4.6 The date of delivery of prizes will depend on the time and processes required including but not limited to logistics, registration, stock availability and other relevant details.
- 4.7 All risks to prizes claimed by the Recipient will be borne by the Recipient upon receipt of the prizes. The Recipient will contact the manufacturer/issuer of the prizes for all warranties and defects and deficiencies claims.
- 4.8 Entries will be accumulated at the end of the Campaign Period for the All Prizes.
- 4.9 The Organiser makes no warranties or representations whatsoever with respect to the condition, description, quality, fitness for purpose, content, suitability, and value of the Prizes and shall not be responsible nor liable for any defects, deficiencies, errors, problems and/or damage thereto or arising there from.
- 4.10 Recipients shall assume full liability and responsibility in case of any liability, mishap, injury, loss, damage, claim or accident (including personal injury and/or death) resulting from their participation in the Campaign, redemption, collection and/or usage of the Prizes. The Organiser shall not be held responsible for any loss, damage, or injury

- (including death), delay in any manner whatsoever suffered by the Recipients as a result of the participation in the Campaign and/or the use of the Prizes.
- 4.11 The Grand Prize must be claimed on the date and location that will be stipulated by the Organiser. The Organiser reserves the right to forfeit the Prizes if the Recipient failed to claim the Prize within stipulated duration and the Organiser shall not reimburse or compensate the Recipient for such forfeiture. The Organiser shall not be obliged to give extension notice of the Prize collection period. Any cost relating to the collection of the Grand Prize will not be borne by the Organiser. The Organiser also reserves the right to courier the Grand Prize to the Recipients, if deemed necessary.
- 4.12 All Special Prizes and Consolation Prizes will be distributed to recipients via the MyMagnum 4D App. Magnum 4D shall not be held liable for any unredeemed prizes, as outlined in Clause 4.10 above.
- 4.13 All Prizes are collected, redeemed, and accepted entirely at the risk of the Recipients, and the Organiser excludes all warranties in connection with any Prize to the extent permitted by law.
- 4.14 In the event that a Recipients chooses not to accept a Prize, they forfeit all claims to that Prize, which will be dealt with according to the absolute discretion of the Organiser.
- 4.15 In the event the Organiser has a prize giving ceremony, Recipients are required to attend at his/her own cost and expense to attend the prize giving ceremony and collect the Prize. In the event a Recipients is not able to attend the prize giving ceremony, the Recipient will forfeit all claims to that Prize, which will be dealt with according to the absolute discretion of the Organiser.
- 4.16 All taxes and service charges from any government or government agency from any jurisdiction and whether federal, state, local or municipal associated with the Prizes shall be borne by the Recipients.

5.0 Eligibility of Campaign Reward Recipients

- 5.1 Selection of Recipients ("Eligible Recipients") will be selected randomly. However, the Organiser reserves the right in its absolute discretion to vary or change the Recipient's selection process without any prior notice to Members.
- The Organiser will inform the Eligible Recipients via telephone for authentication identity verification and **ask one (1) simple question** before being declared as a reward recipient ("Recipients"). The Organiser reserves the right to disqualify Eligible Recipient(s) due to his/her failure to provide complete and accurate information, does not answer or incorrect answer to the Campaign question during the call or through the e-mail for verification.

- 5.3 In the event the Eligible Recipients cannot be contacted after three (3) attempts i.e., no reply, telephone number not in service, no connection or not interested to be the Recipient, the Recipient will forfeit all claims to that Prize, which will be dealt with according to the absolute discretion of the Organiser. The Organiser will not be liable if the Eligible Recipients could not be reached or communicated with for any reason whatsoever.
- 5.4 In addition, the Organiser reserves the right to disqualify any Participant/Members that:
 - a) undermines, has, or attempted to undermine the operation of the Campaign by fraud, cheating or deception; or
 - b) are unable to provide proof of eligibility to participate in the Campaign for Magnum 4D's verification as and when requested.

In the event of disqualification after the Prize is awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Recipient.

- 5.5 All participants agree that the name of the Recipient (He/She) will be announced through the Organiser's website, mobile application and/or official social media platforms. The selection and decision of the Organiser on the Recipients shall be final, conclusive, and binding on all Members and shall not be contested nor disputed by the Members. No further correspondence, appeals, protests or attempts to dispute the same would be entertained in any event whatsoever.
- 5.6 All Prizes are collected, redeemed, and accepted are entirely at the risk of the Recipients, and the Organiser excludes all warranties in connection with any Prize to the extent permitted by law.
- 5.7 In the event of disqualification after the Prizes are awarded, the Organiser reserves the right to demand for the return of the Prizes or payment of its value from the disqualified Member.

6.0 General

- 6.1 By participating in this Campaign, the Member agrees to be bound by these terms and conditions and the decisions of the Organiser. The Organiser reserves the right to change, delete, add, or amend any part of these Terms and Conditions at its sole and absolute discretion as it deems fit without prior notice or without assigning any reason and it shall be binding on all Members.
- 6.2 By participating in this Campaign, the Organiser reserve the right to publish and display the names, redacted NRIC and images of the Recipients, photographs and/or videos

and other visual and audio recording of the Recipients and audio and/or visual recording for any mass media and promotion and marketing and publicity purposes without having to give the Recipients prior notice and/or pay any fees, royalties, compensation and/or give any attribution under any law. The Organiser shall be entitled to edit, modify, alter, change, crop, delete, amend, colourise, sharpening etc of any image or photographs and/or videos and/or any visual and audio recording of the Recipient or in which the Recipient appears or is depicted or recorded.

- 6.3 The Organiser's decision on all matters relating to the Campaign shall be final, conclusive, and binding. No correspondence, appeals, protests, or attempts to dispute the same would be entertained by the Organiser.
- Any costs incurred by the Members and/or Recipients for transportation, accommodation, fees and/or any other expenses related to this Campaign and/or the collection, claiming, redemption and use of the Prizes are to be borne in full by the Members and Recipients.
- The Organiser, and/or the Organiser directors, shareholders, members, employees, affiliates and associates or subsidiaries are not liable for any loss or damage (including, no boundaries, loss of income, profits or granting, whether directly or indirectly, intentionally or unintentionally, damages consequential, exemplary, punitive or special) arising from contract, tort, negligence, common law, equity or any theory of law and whether for loss of expectation, reputation, enjoyment, injury or disappointment suffered or otherwise, in connection with participation in this Campaign.
- 6.6 For the avoidance of doubt, any cancellation, revision, termination, or suspension of the Campaign by the Organiser will not entitle the Members and/or Recipients to any claim or compensation against the Organiser for any and all loss or damage suffered or incurred by the Members and/or Recipients as a direct or indirect result of the act of cancellation, revision, termination, or suspension of the Campaign.
- 6.7 Members are advised to regularly visit the official website of the Organiser at www.magnum4d.my from time to time for any changes or amendments in respect of this Campaign and these Terms and Conditions.

7.0 Privacy Policy

7.1 By participating in this Campaign, Members are deemed to have consented to the collection, processing, transfer, and storage of their personal data by the Organiser for the purpose of this Campaign and/ or any other promotional and marketing activities and all permitted uses under law.

7.2 The Organiser respects the privacy of its customers and are committed to protect the privacy of every Member. When the Member provides personal information to participate in this Campaign, the personal information will be included in the list of receiving news/notice of any promotional, brochures including the email or SMS for other information. "Identity Personal Information" refers to any information that can identify or used for contacting purposes such as names, mailing addresses, telephone numbers and e-mail addresses.

By participating in the Campaign, Members acknowledge and agree that the Organiser may share the Members' personal information that has been received by the Organiser and its group of companies, affiliate, or subsidiaries for products offering, promotion and services to the Members. "Group Company" refers to the company related to the Organiser with control or ownership, and customers agree to the use Identity Personal Information for the purpose.

8.0 Law and Jurisdiction

- 8.1 By participating in this Campaign, Members acknowledge and agree that Members will be bound by the terms & conditions of this Campaign and the terms & conditions of this Campaign shall be construed and governed in accordance to the laws of Malaysia.
- 8.2 By participating in this Campaign, Members shall submit to the exclusive jurisdiction of the courts of Malaysia in respect of any or all of the disputes that may arise in relation to and pursuant to the Campaign.
- 8.3 This terms & conditions were originally written in English. To the extent any translated version of this terms & conditions conflicts with the English version, the English version shall prevail and be given full effect.